VISITOR REGULATIONS

PM23 | Fondazione Valentino Garavani e Giancarlo Giammetti – Piazza Mignanelli 23

Introduction

PM23 is the permanent exhibition space hosting the cultural activities supported by the Fondazione Valentino Garavani e Giancarlo Giammetti, located in the heart of Rome at Piazza Mignanelli 23. Conceived as a meeting place for beauty, fashion, art, and heritage, PM23 preserves the cultural legacy of one of the most influential Italian couturiers and makes it accessible to an international audience.

Visiting PM23 does not simply mean observing; it means entering a visual and sensory narrative. To ensure a respectful, safe, and harmonious experience for all, visitors are kindly requested to carefully adhere to these Regulations.

By purchasing a ticket, visitors fully accept the terms set forth below.

1. Respect for the Venue and Conduct

Visitors are kindly requested to:

- Maintain a moderate speaking volume.
- Switch off or silence mobile phones before entering.
- Refrain from noisy, intrusive, or disruptive behavior.

It is not permitted to:

- Touch the artworks or bring personal items close to them, in accordance with the signage displayed throughout the space.
- Run, sit on the floor or on stairs, lean against structures or walls.
- Bring in or consume food and beverages within the exhibition spaces.
- Smoke, including the use of electronic cigarettes.
- Make speakerphone calls or video calls.
- Bring animals inside, except for guide dogs or certified assistance dogs (with prior notification to the ticket office).
- Enter while under the influence of alcohol or substances.

- Wear attire deemed inappropriate for the cultural and institutional nature of the venue.

2. Access and Security

To ensure public safety and the preservation of the spaces:

- All visitors may be subject to security checks.
- The introduction of weapons, blunt objects, flammable materials, drones, sprays, and hazardous liquids is prohibited.
- Backpacks, large bags, umbrellas, and bulky items must be deposited in the lockers at the entrance.

3. Minors

Visitors under the age of 14 must be accompanied by a responsible adult for the entire duration of the visit.

4. Tickets and Admission

- Tickets are valid for a single entry and are non-refundable and non-changeable.
- Online purchase is strongly recommended; on-site purchase is permitted only subject to remaining availability.
- To access reduced or complimentary tickets, valid documentation must be presented.

5. Photography and Filming

Rules regarding photography and filming depend on the type of exhibition on view; relevant signage will be displayed within the space. For clarification, please refer to the official website or contact on-site staff for updated information.

6. Groups and Guided Tours

Access arrangements for organized groups and guided tours must be communicated at least 7 working days in advance to the following email address: **ticketing@piazzamignanelli23.com**. Any requests may also be submitted on site at the ticket office in Piazza Mignanelli.

7. Schools and Educational Centers

For procedures regarding access for school groups, please refer to Section 6. School representatives are encouraged to contact PM23 well in advance to receive up-to-date information.

8. Violations

PM23 staff are responsible for ensuring compliance with these Regulations. In the event of violations, staff are authorized to remove the visitors involved, with the support of public authorities if necessary. PM23 also reserves the right to seek compensation for any damage caused.

9. Accessibility, Facilities, and Notices

Strollers
For safety reasons and to protect the exhibition spaces, strollers are not permitted along the visitor route. Strollers must be left outside the exhibition area in a designated space as indicated by PM23 staff.

Presence of Video Content
LED walls and video installations with moving images may be present within the exhibition space. Visitors are kindly asked to take this into consideration, particularly when accompanied by children or individuals sensitive to visual stimuli.

Wheelchair Access
Visitors requiring wheelchair access are invited to notify the ticket office in advance, in order to allow staff to arrange appropriate assistance and support.

10. Acceptance of the Regulations

Access to PM23 is a privilege that entails responsibility. By purchasing a ticket, each visitor declares that they have read these Regulations and fully accept them.